

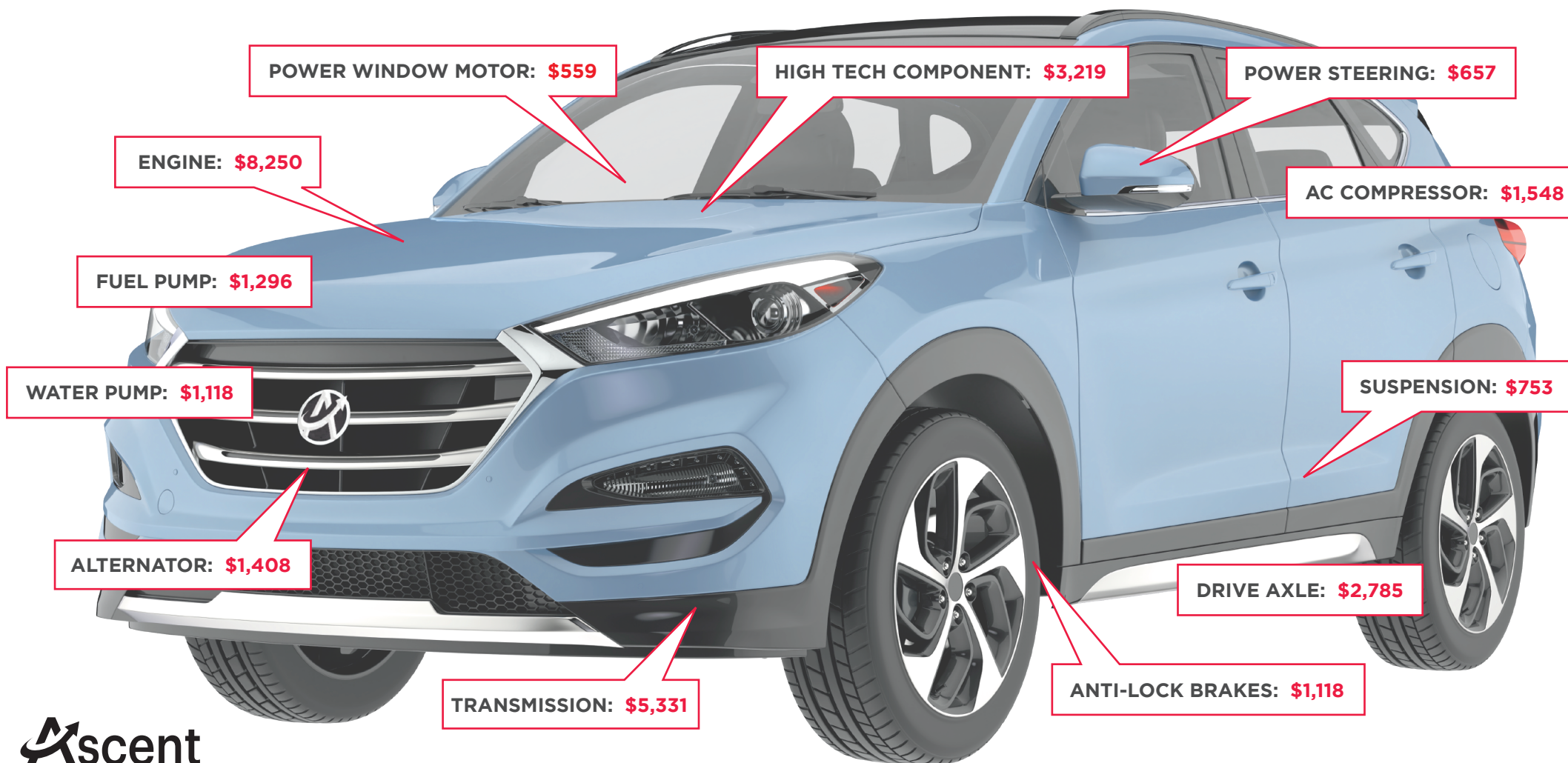
# ELEVATE VEHICLE SERVICE PROTECTION

Administered by  Ascent

**Our easy-to-use protection plans make it simple to get the help you need when you need it.**

Today's vehicles are more advanced than ever. For every part you can see, there are thousands more hidden beneath the surface — not just under the hood, but throughout the entire vehicle. Inside your engine, dash, and doors are countless controls, sensors, wires, pumps, motors, and electronic components all working together to keep you moving.

*Over time, wear and mileage can cause these parts to fail. Once your manufacturer warranty expires, repairs become your responsibility — and even standard fixes can add up quickly. For example:*



NOTE: Parts pricing based on the average of actual repairs at a retail rate for parts & labor. Actual repair costs may vary by repair facility, vehicle, and location.

**INCLUDED!**



## ROADSIDE SERVICES

+ VALUE-ADDED BENEFITS

Our 24/7 Roadside Assistance provides up to 3 emergency roadside or towing services per contract year, including:



### EMERGENCY FLUID DELIVERY

Delivery of emergency fluids, such as fuel, oil, and/or water, needed to get your vehicle to the nearest service facility. You are responsible for the actual cost of the delivered fluids.



### FLAT TIRE ASSISTANCE

Up to \$50 per occurrence toward the replacement of a flat tire with your inflated spare. You are responsible for the actual cost to repair or replace the tire.



### DEAD BATTERY JUMP-START

Up to \$50 per occurrence toward the jump-start of a dead battery. This service is not available for hybrid vehicles.



### LOCKOUT SERVICE

Up to \$50 per occurrence toward on-location assistance if you lock your keys/fob in your vehicle or if your key/fob is lost or broken. You are responsible for the actual cost to replace your key/fob.



### TOWING

Up to \$100 per occurrence toward towing your vehicle to the nearest qualified repair facility.



### RENTAL BENEFITS

Reimbursement of up to \$35 per six hours of labor time, with a maximum benefit of up to \$250 per claim when required due to authorized repair work. Any time not related to the actual repair or replacement of covered components is not included in this benefit.



### TRIP INTERRUPTION

We will reimburse you up to \$150 per day for up to three days toward meals and/or lodging expenses if you are more than 100 miles from home and cannot operate your vehicle due to a covered mechanical breakdown.



### LABOR & DIAGNOSTICS

Coverage of up to \$150 per hour toward the repair facility's labor and/or diagnostic time to repair or replace a covered component. If applicable, you must authorize the necessary diagnosis/disassembly to determine the cause of failure and extent of damage.

All services are subject to maximum reimbursement limits. Coverage may not be available in all states. Restrictions & limitations may apply.

# ELEVATE VEHICLE SERVICE PROTECTION

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All of our plans come with a



**ZERO DEDUCTIBLE**

per visit if you return to your selling dealer for repairs!

(or only \$100 per claim if repairs are done elsewhere)



## PLATINUM

COVERAGE



This top level coverage includes everything listed under our Silver and Gold plans, **PLUS** all original factory-equipped mechanical and electrical components, except those items listed in the exclusions section\*\* of your contract.



Drive confidently into the future with the ultimate protection from expensive repairs!

## GOLD COVERAGE

**INCLUDES EVERYTHING LISTED UNDER SILVER PLUS THESE ADDITIONAL ITEMS:**

**SUSPENSION:** Upper and lower control arms and bushings; ball joints; leaf, air and coil springs only if broken.

**STEERING COMPONENTS:** Power steering pump/motor; gearbox; rack and pinion; and high-pressure lines. Steering box, rack, and pump housing only if damaged by a lubricated part internal to that component.

**BRAKE COMPONENTS:** Power brake booster; master cylinder; wheel cylinders; calipers; ABS hydraulic components; proportioning valve; ABS wheel speed sensors; and ABS control module.

**ELECTRICAL COMPONENTS:** Starter motor and solenoid; alternator, voltage regulator, and mounting bracket; front and rear window wiper motor; electric cooling fan motor; distributor; ignition coils; power window motors/regulators/switches; power seat motors; power seat track assembly; power door lock actuators/switches; power trunk or tailgate actuator and motor; power sunroof motor; convertible top lift motor/pump; power mirror motors; all manually operated switches; ignition control module; and cruise control assembly.

**AIR CONDITIONING & REFRIGERANT:** Compressor; clutch; pulley; mounting bracket; condenser; accumulator/receiver drier; and evaporator. Refrigerant is only covered in conjunction with a covered repair.

**FUEL:** Fuel pump; fuel injectors; fuel injection control module; lift pump; transfer pump; MAP/air charge temperature sensor; intake manifold pressure sensor; and throttle position sensor.

## SILVER COVERAGE

**ENGINE:** Cylinder block and all internal parts; cylinder head assemblies; timing case/cover, timing chain, timing belt, tensioners, gears, sprockets, and guides; serpentine belt tensioner; vibration damper; oil pump; intake manifold; flywheel with starter ring gear; core plugs; valve covers; oil pan; factory-installed turbocharger/supercharger including internal parts and wastegate actuator; oxygen sensor; mass airflow sensor; EGR valve; crank sensor; and cam sensor.

**ENGINE COOLING SYSTEM:** Water pump and housing; fan clutch; thermostat; radiator; heater core and recovery tank.

**AUTOMATIC TRANSMISSION:** Transmission case and all internal parts; bell housing; transmission pan; torque converter; drive/flex plate; transmission range switch; speed sensors; pressure sensors; PRNDL position switch; transmission control module; valve body; mechatronics unit; conductor plate; servo assemblies; and transmission cooler; and reprogramming/re-flash up to \$150 per authorized claim. Transmission case bell housing only if damaged by a covered component internal to the transmission/transfer case housing.

**MANUAL TRANSMISSION:** Main shaft; counter shaft; all gears; chain; input shaft; hub assemblies; synchronizers; shift rails; shift fork; and internal transmission bearings. Lubricated parts contained within the transmission case housing. Transmission case only if damaged by a covered component internal to the transmission/transfer case housing. (Manual transmission clutch parts are not covered at any time.)

**FRONT WHEEL DRIVE:** Transaxle case and all internal parts; axle shaft assemblies; constant velocity joints and boots; differential cover; transaxle speed sensors; transaxle solenoid assembly; transaxle electronic controller; and wheel bearings/hub assemblies. Transaxle case only if damaged by a covered component internal to the transaxle case housing.

**ALL WHEEL DRIVE:** Power transfer unit and all internal parts; viscous coupler; axle housing and all internal parts; constant velocity joints and boots; drive shaft and axle shaft assemblies; differential carrier assembly and all internal parts; output ball bearing; output flange; end cover; overrunning clutch; vacuum motor; torque tube; pinion spacer and shim; and wheel bearings/hub assemblies. Power transfer unit case only if damaged by a covered component internal to the power transfer unit housing.

**REAR WHEEL DRIVE:** Rear axle housing and all internal parts; axle shafts; axle shaft bearings; drive shaft assemblies; drive shaft center bearings; universal joints and yokes; and wheel bearings/hub assemblies. Rear axle housing only if damaged by a covered component internal to the rear axle housing.

**FOUR-WHEEL DRIVE (4x4):** Transfer case and internal parts; transfer case control module and shift mode motor assembly; axle housing and all internal parts; axle shafts; axle shaft bearings; drive shafts assemblies (front and rear); drive shaft center bearings; universal joints; 4x4 hubs; yokes; wheel bearings/hub assemblies; and disconnect housing assembly. Transfer case housing only if damaged by a covered component internal to the transfer case housing.

**FLUIDS:** Fluids are covered only when required in conjunction with a covered component.

**SEALS & GASKETS:** Seals and gaskets are covered for leakage failures as they relate to any listed covered component for vehicles with less than 125,000 miles at the time of the claim. Leakage is defined as an actively dripping seal/gasket. Seepage is not covered and cannot be claimed under this Service Contract. Seepage is defined as a wet seal/gasket. For vehicles with over 125,000 miles at the time of claim, seals and gaskets are covered only when required in conjunction with a covered component. Cylinder head gaskets are covered only for combustion and coolant leaks. Intake manifold gaskets are covered only for coolant leaks.

## ADD-ON OPTIONS

**TECHNOLOGY COVERAGE:** If you select this option, coverage will be included for the following factory installed components: Head unit including display, LCD screen, DVD/Blu-ray player, GPS/navigation (excluding software); radio/CD player; rearview back-up camera; bluetooth connectivity and/or other phone communication systems; alarm system; keyless entry transmitter and receiver; early collision detection system; self-park assist system; tire pressure monitoring system; adaptive cruise control; instrument cluster; speedometer; odometer; fuel gauge; tachometer; volt and amp gauge; and temperature gauge.

**ECO COVERAGE:** If you select this option, coverage will be included for spark plug wires, coil to spark plug boots and connectors; vapor and emission canisters; positive crankcase ventilation valve; distributor cap and rotor; PCV valve; gas cap; smog pumps; catalytic converter; muffler; exhaust pipes; and High-voltage vehicle drive batteries.

**OIL CHANGE BENEFITS:** If you select this option, you will receive \$50 toward each oil change for either 6, 8, or 10 oil changes based on your selection. Payments will be issued directly to the facility upon verification.

## \*MANDATORY SURCHARGES

If you have a vehicle with the below engine type, or titled as, used for, or equipped with the below, a mandatory surcharge will be applied to coverage:

- COMMERCIAL USE
- DIESEL
- TURBO/SUPERCHARGER
- 4 WHEEL DRIVE
- ALL WHEEL DRIVE
- LIFT KIT

\*\$100 per claim if repairs are done elsewhere \*\*EXCLUDED ITEMS INCLUDE BUT ARE NOT LIMITED TO: Manual transmission clutch assembly, exhaust manifold, batteries, brake rotors and drums, catalytic converter, mufflers, tail pipes, frame and structural body parts, tires, wheels/rims, windows, windshields convertible tops, lighting system components, exterior air/water leaks and noise, weather strips, trims, paint, bumpers, body sheet metal and panels, safety restraint systems, LCD screen, DVD/Blu-ray player, GPS/navigation, radio/CD player, rearview back-up camera, and bluetooth connectivity remote controls, headphones, light bulbs, fuses, and any type of internal software. Maintenance services and parts, brake pads, brake lining/shoes, and wiper blades. Filters, lubricants, coolants, fluids and refrigerants are covered only if required in conjunction with an authorized repair. Please refer to your contract for a complete list of exclusions.