



Customer Information needed before GAP claim can start

The following is the information needed to get start your GAP claim. The sooner you return this information we can begin this lengthy process. We thank you for your cooperation and look forward to working with you to get this resolved. Please provide us with the following

- Your original buyer's order when you purchased the vehicle.
- Copy of your GAP contract issued by Ascent Administration
- Insurance company name and any contact information you have
- Insurance claim number
- All insurance settlement information.
- Market Valuation Report
- Payment History
- Police Report
- All photos you have of the damaged vehicle.
- Insurance adjusters Email and contact information.

Your insurance company will send you the documentation providing detail into the claim, and they can provide you with the Market Valuation Report and the Settlement. Please provide your insurance adjusters contact information.

Your lender can send us the payment history, buyer's order, loan payoff and any other documents they have regarding your loan. If they have sent you this information, please forward to us.

Thank you!